



AWARD IN FIRST LINE MANAGEMENT LEVEL 3



Nationally Recognised Qualification

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£995+VAT per
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**COMMENCES
SPRING &
AUTUMN**

*“Problems are merely challenges to
overcome”*

A qualification designed for those who need an enhanced understanding of the work environment and appreciation of how to get the best from themselves and others.

Topics include understanding & planning Change, Creative Thinking, Problem Solving and Decision Making, Developing Yourself & Others, Effective Leadership skills, Giving and Receiving Feedback and Presentation Skills.

Helps to develop a breadth of understanding to tackle complex issues in an informed and confident way.

- INDUCTION & DEVELOPING YOURSELF & OTHERS
- PROBLEM SOLVING AND DECISION MAKING
- UNDERSTANDING & PLANNING CHANGE
- BUILDING THE TEAM AND FEEDBACK TECHNIQUES
- LEADERSHIP SKILLS
- TUTORIAL GUIDANCE & PRESENTATION SKILLS
- COURSE REVIEW & PRESENTATIONS



**challenge
consulting**